

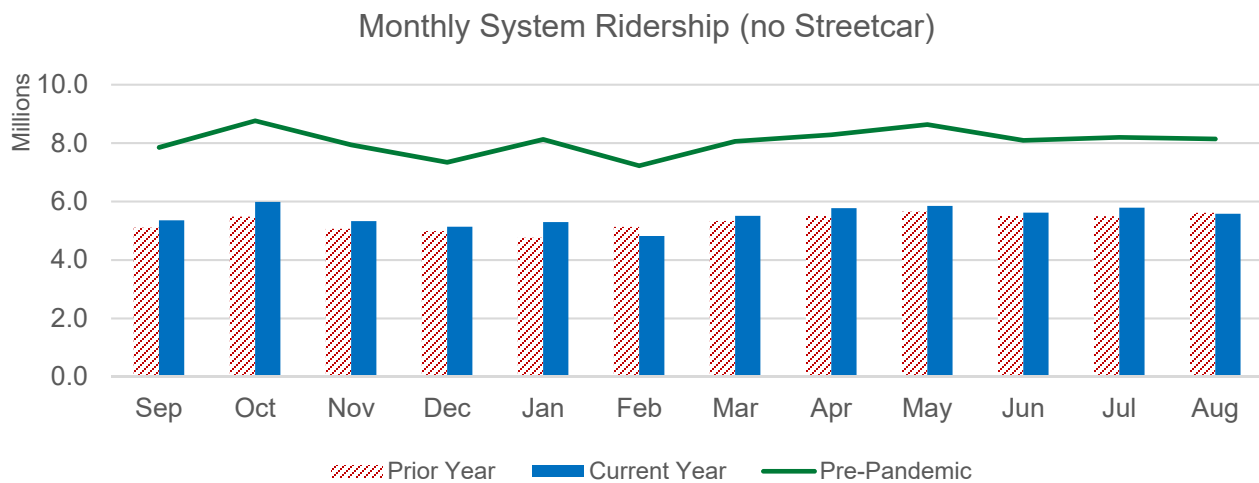
Date: September 16, 2025

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: August 2025 Monthly Performance Report

The monthly system-wide ridership decreased by (0.6%) in August compared to the prior year. Passenger revenue increased by 1.4%, and the system costs per boarding increased by 19.2%, from \$7.91 to \$9.43, compared to August 2024. The monthly Streetcar ridership increased by 11.7% compared to last year.



1. Weekly system boardings increased by 0.6% in August compared to the previous year. Weekly boardings increased by 4.7% on Bus, 10.3% on WES, 15.7% on LIFT/Cab, but decreased by (6.9%) on MAX.
2. Weekday fixed route boardings were 195,733 in August, an increase of 0.4% compared to the prior year. Boardings increased by 4.7% on Bus, 10.3% on WES, except decreased by (7.2%) on MAX. Weekend fixed route boardings increased by 4.5% on Bus, but decreased (5.9%) on MAX.
3. The five MAX lines averaged 64,857 weekdays, 57,222 Saturdays, and 47,274 Sunday boardings in August. Weekday ridership on the five MAX lines averaged 25,845 on the Blue Line, 16,254 on the Red Line, 8,124 on the Yellow Line, 9,828 on the Green Line, and 4,806 on the Orange Line. Total MAX ridership decreased (18.0%) during the weekday peak, but increased 1.6% during weekday off-peak periods, resulting in a (7.2%) decrease in weekday MAX ridership.

The MAX weekend ridership decreased by (4.1%) on Saturday and by (7.8%) on Sunday compared to last year.

The total MAX weekly ridership in August decreased by (6.9%) compared to last year.

4. Bus averaged 130,328 weekdays, 94,087 Saturdays, and 82,224 Sunday boardings in August. Bus ridership increased 3.2% during weekday peak periods and 5.9% during weekday off-peak periods, resulting in a 4.7% increase in weekday bus ridership.

The bus weekend ridership increased by 5.7% on Saturday and 3.2% on Sunday compared to last year.

The total weekly bus ridership in August increased by 4.7% compared to a year ago.

Bus weekly ridership increased 3.9% on frequent routes and 6.8% on non-frequent routes compared to last August.

5. WES averaged 548 daily boardings in August, a 10.3% increase compared to the prior year. In August, WES operated with 8 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 98.1% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 15.7% in August. The weekday and weekend boardings increased 15.3% and 18.4%, respectively, compared to the prior year.
7. August passenger revenues were \$5.2 million, an increase of 1.4% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$7.15 to \$8.53, or 19.3%, compared to last August.
9. Weekday Streetcar boardings averaged 1,707 on A-Loop, 1,917 on B-Loop, and 6,976 on North South (NS) line in August. The weekday boardings increased by 19.4% on NS, 3.2% on B-Loop, but decreased (6.9%) on A-Loop, compared to the prior year.

In August, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 80.0%, 74.0%, and 82.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Aug 25	Aug 24	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	36,806	34,370	7.1%	36,704	34,090	7.7%
Bus-Frequent Service*	<u>93,522</u>	<u>90,100</u>	3.8%	<u>94,484</u>	<u>89,540</u>	5.5%
Subtotal All Bus	130,328	124,470	4.7%	131,188	123,630	6.1%
MAX	64,857	69,917	-7.2%	66,536	69,820	-4.7%
Commuter Rail	<u>548</u>	<u>497</u>	10.3%	<u>519</u>	<u>480</u>	8.1%
Fixed Route Total	195,733	194,884	0.4%	198,243	193,930	2.2%
<u>Paratransit</u>						
LIFT& Cabs (No TNC)**	2,668	2,314	15.3%	2,684	2,283	17.5%
System Total	198,401	197,198	0.6%	200,926	196,213	2.4%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	224,521	210,240	6.8%	224,121	206,335	8.6%
Bus-Frequent Service*	<u>603,430</u>	<u>580,800</u>	3.9%	<u>609,329</u>	<u>571,145</u>	6.7%
Subtotal All Bus	827,951	791,040	4.7%	833,450	777,480	7.2%
MAX	428,781	460,571	-6.9%	441,137	463,357	-4.8%
Commuter Rail	<u>2,740</u>	<u>2,485</u>	10.3%	<u>2,595</u>	<u>2,413</u>	7.6%
Fixed Route Total	1,259,472	1,254,096	0.4%	1,277,181	1,243,249	2.7%
Frequent Bus % of Total Bus	72.9%	73.4%	-0.5%	73.1%	73.5%	-0.4%
<u>Paratransit</u>						
LIFT & Cabs (No TNC)	15,493	13,388	15.7%	15,571	13,194	18.0%
System Total	1,274,965	1,267,484	0.6%	1,292,752	1,256,443	2.9%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.61	\$9.48	11.92%	\$10.45	\$9.67	8.07%
Bus-Frequent Service*	\$6.46	\$5.71	13.13%	\$6.29	\$5.87	7.16%
Subtotal All Bus	\$7.58	\$6.71	12.97%	\$7.40	\$6.88	7.56%
MAX	\$9.97	\$7.26	37.33%	\$8.92	\$6.85	30.22%
Commuter Rail	\$72.19	\$125.26	-42.37%	\$79.06	\$105.26	-24.89%
Fixed Route Total	\$8.53	\$7.15	19.30%	\$8.07	\$7.05	14.47%
<u>Paratransit</u>						
LIFT,Cabs &TNC	\$83.89	\$79.74	5.20%	\$80.75	\$81.76	-1.24%
System Total	\$9.43	\$7.91	19.22%	\$8.93	\$7.84	13.90%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Aug 25	Aug 24	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	195,733	194,900	0.43%	198,240	193,930	2.22%
Avg. Weekday Originating Rides	170,063	167,106	1.77%	171,570	166,300	3.17%
Monthly Boarding Rides/Rev. Hour	36.03	37.70	-4.43%	36.57	37.50	-2.48%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	8.52%	9.88%	-1.36%	8.84%	9.96%	-1.12%
System Cost/Boarding Ride	\$10.83	\$9.21	17.59%	\$10.30	\$9.06	13.69%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$279.64	\$255.09	9.62%	\$269.84	\$249.73	8.05%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	87.16%	88.18%	-1.02%	86.93%	88.75%	-1.82%
Bus & Rail Maintenance Attendance	92.47%	93.49%	-1.03%	92.87%	93.98%	-1.11%
WES Maintenance & Admin Attendance	81.26%	98.08%	-16.82%	81.34%	97.02%	-15.68%
Weekly Boarding Rides Per Full Time Employee	350.2	368.6	-5.00%	354.7	367.6	-3.52%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	10,111	10,154	-0.42%	10,438	9,203	13.41%
Bus Collisions/100,000 Miles	2.90	2.80	3.57%	3.00	2.75	9.09%
Bus % Maintained Pullouts	99.99%	99.98%	0.01%	99.99%	99.95%	0.04%
Bus On-Time Performance(1)	85.10%	86.90%	-1.80%	85.05%	86.80%	-1.75%
MAX Car Miles/Svc Delay Defects(2)	10,659	9,962	6.99%	10,006	8,572	16.73%
MAX Collisions/100,000 Miles	2.30	0.50	360.00%	2.45	1.90	28.95%
MAX % Maintained Pullouts	99.94%	99.19%	0.74%	99.97%	98.95%	1.02%
MAX On-Time Performance(1)	80.50%	80.40%	0.10%	80.35%	77.35%	3.00%
WES Miles/Relevant Failure	6,174	3,234	90.91%	6,321	6,468	-2.27%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	98.10%	98.90%	-0.80%	98.80%	98.55%	0.25%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Aug 25	Jul 25	Aug 24	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,707	1,494	1,834	1,695	1,835	-7.6%
B-Loop Boardings	1,917	1,480	1,857	1,758	1,810	-2.8%
North South Line Boardings	6,976	5,068	5,843	5,120	5,333	-4.0%
Average Weekend Ridership						
A-Loop Boardings	3,386	3,255	3,305	3,040	2,986	1.8%
B-Loop Boardings	3,701	3,216	3,052	2,963	2,703	9.6%
North South Line Boardings	9,088	6,814	7,226	6,665	6,700	-0.5%
Average Weekly Ridership						
A-Loop Boardings	11,921	10,725	12,475	11,515	12,160	-5.3%
B-Loop Boardings	13,286	10,616	12,337	11,754	11,751	0.0%
North South Line Boardings	43,968	32,154	36,441	32,265	33,366	-3.3%
Monthly Ridership						
A-Loop Boardings	52,777	47,610	55,395	50,006	52,715	-5.1%
B-Loop Boardings	58,762	47,180	54,854	50,901	50,894	0.0%
North South Line Boardings	191,936	142,420	161,421	139,221	144,250	-3.5%
A-Loop Boardings/Rev Hour	37.5	34.4	33.6	36.0	32.6	10.5%
B-Loop Boardings/Rev Hour	39.4	33.2	33.9	36.3	32.0	13.3%
North South Boardings/Rev Hour	53.0	39.3	57.5	50.4	52.5	-3.9%
System Boardings/Rev Hour	46.5	36.9	44.7	43.0	41.7	3.1%
Service						
Vehicle Revenue Hours	6,521	6,430	6,077	5,589	5,950	-6.1%
Vehicle Revenue Miles	31,560	31,404	33,272	30,642	32,649	-6.1%
Service Quality						
A-Loop On-Time Performance	80.00%	83.00%	83.00%	77.75%	80.25%	-2.50%
B-Loop On-Time Performance	74.00%	75.00%	72.00%	71.17%	71.83%	-0.67%
North South On-Time Performance	82.00%	83.00%	77.00%	78.92%	75.67%	3.25%
Operator Attendance						
Operator Attendance	83.26%	84.33%	89.02%	82.82%	88.81%	-5.98%
Excused Absence	0.19%	0.49%	0.22%	0.22%	0.26%	-0.04%
Family Leave	5.61%	7.13%	3.78%	7.45%	2.93%	4.52%
Unexcused Absence	0.64%	0.41%	0.07%	0.25%	0.09%	0.15%
Sick Leave	10.19%	4.90%	6.20%	7.06%	5.72%	1.34%
Industrial Injury	0.00%	2.03%	0.31%	1.97%	1.81%	0.16%
Contractual Absence	0.10%	0.71%	0.41%	0.23%	0.37%	-0.15%
Maintenance Attendance						
Maintenance Attendance	92.77%	95.49%	85.95%	94.04%	94.64%	-0.60%
Excused Absence	0.23%	0.15%	0.31%	0.09%	0.09%	0.00%
Family Leave	3.07%	1.02%	13.35%	2.54%	3.44%	-0.90%
Unexcused Absence	0.00%	0.00%	0.00%	0.01%	0.20%	-0.19%
Sick Leave	3.47%	2.26%	0.39%	2.95%	1.49%	1.46%
Industrial Injury	0.08%	0.00%	0.00%	0.02%	0.00%	0.02%
Contractual Absence	0.38%	1.09%	0.00%	0.34%	0.14%	-0.15%
Overall Attendance	85.65%	87.22%	88.26%	85.69%	90.19%	-4.50%

(1) Streetcar is owned by the City of Portland and Operated by TriMet